



Compliance and awards

January 2024

DocuWare Compliance

Standard DIN = Deutsches Institut für Normung e.V. (German Institute for Standardization) ISO = International Organization for Standardization IEC = International Electrotechnical Commission	Scope	Link to document or further information (pls copy link to browser)	DocuWare version	DocuWare Cloud	DocuWare On-premises	Company procedure	Auditor / accredited body
DocuWare certifications							
Agencia Tributaria (AEAT)	Requirements set by Spain's Tax Authority (Agencia Estatal de Administración Tributaria, AEAT) for archiving paperbased documents, incl. Regulation EHA/932/2007 Article 7 and the resolution from October 24, 2007. Basis for the digitalization and deletion policy for supplier invoices.	Please contact your sales representative	7	✓	✓		Agencia Tributaria, Madrid, Spain
AO	Tax code [Abgabenordnung], Germany, see GoBD	See GoBD		✓	✓		See GoBD
DATEV	The DocuWare Connect to DATEV Rechnungswesen interface has been tested and approved by DATEV with regard to technical functionality and interaction with the DATEV solution.	https://developer.datev.de/datev/platform/de/hersteller-mit-online-schnittstelle					DATEV
e-ARS 2019/SW021	Protection of Documents and Archives and Archival Institutions Act (ZVDAGA). Support of the complete digital content management process (archive and documentary)	https://group.docuware.cloud/DocuWare/Platform/WebClient/8f46c799-2867-4a02-a1dd-41df7421deb7/Integration?fc=04e8017a-709e-4c91-81d1-9a499747968e&did=12077&p=V	7.2		✓		Republic of Slovenia, Ministry of Culture, National Archive of Slovenia with Vibor d.o.o., Ljubljana, and Mikroprimar d.o.o., Maribor, Slovenia
Electronic Books Maintenance Act (電帳法スキャナ保存ソフト法的要件認証)	Requirements for "Electronic Books Maintenance Act" in compliance with the 2021 revision	https://www.jiima.or.jp/certification/denchouhou/software_list/	7.5	✓			Japan Image and Information Management Association (JIIMA)

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Electronic Transaction Software (電子取引ソフト法的要件認証)	Requirements for "Electronic Transaction Software" in compliance with the 2021 revision set by Japan Image and Information Management Association (JIIMA)	https://www.jiima.or.jp/certification/denchouhou/software_list/	7.5	✓			Japan Image and Information Management Association (JIIMA)
GeBüV	Ordinance on Accounting [Geschäftsbücherverordnung], Switzerland	https://www.docuware.com/main.asp?sig=dlx&lan=de&loc=de&dwbblan=german&dwbname=Zertifikat+Geschaeftsbuecherverordnung+Schweiz	7.9	✓	✓		krm Kompetenzzentrum Records Management, Zollikon, Switzerland
GoBD	IDW ERS FAIT 3/IDW PS 880 Principles for the proper management and storage of books, records and documents in electronic form, as well as data access [Grundsätze zur ordnungsmäßigen Führung und Aufbewahrung von Büchern, Aufzeichnungen und Unterlagen in elektronischer Form sowie zum Datenzugriff] incl. HGB and AO, Germany	https://www.docuware.com/main.asp?sig=dld&lan=de&loc=de&dwbblan=german&dwbname=Softwarebescheinigung+Docuware+V7	7.2	✓	✓		Peters, Schönberger & Partner (PSP) Munich, Germany
HGB	Commercial code [Handelsgesetzbuch], Germany, see GoBD	See GoBD	7	✓	✓		See GoBD
ISO/IEC 27001	DocuWare is certified to ISO/IEC 27001 for the implementation and continuous improvement of its Information Security Management System (ISMS).	Please contact your sales representative				✓	OCG Austrian Computer Society, Vienna, Austria
DIN EN ISO 9001:2015	Quality management system (QMS) for development, sales and support of software for document management and workflow automation	https://www.docuware.com/main.asp?sig=dlx&lan=en&loc=en&dwbblan=english&dwbkat=sales*&dwbname=Certificate+ISO+9001				✓	DQS GmbH, Frankfurt am Main, Germany

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NF203	DocuWare is NF203 certified for digital safes. The certification covers all functional areas of computerized accounting (purchasing, sales, inventory, fixed assets and accounting) as well as digital safes (NF203 CCFN).	https://www.docuware.com/ssl/main.asp?sig=dlx&a=1&lan=de&loc=de&dwbname=CERTIF%20203437-1+DOCUWARE	7	✓	✓		AFNOR Certification and INFOCERT, La Plaine Saint-Denis, France
NF552 on GDPR	DocuWare has been awarded the NF Software certification on data protection (NF552), issued by INFOCERT with the support of the French Standardization Association (AFNOR). This certificate establishes that the DocuWare solution can be used in accordance with the General Data Protection Regulation (GDPR).	Please contact your sales representative	7	✓	✓		AFNOR Certification and INFOCERT, La Plaine Saint-Denis, France, https://certificates.infocert.org/
Qualiopi	DocuWare has been awarded the Qualiopi certificate for its training courses in France by auditor Socotec. The certification attests to the quality of the training processes and provides greater clarity for companies and users regarding the training offered.	https://www.docuware.com/main.asp?sig=dlx&lan=de&loc=de&dwbname=german&dwbname=%20CERTIFICAT+QUALIOP E+DOCUWARE				✓	Socotec, Belfort, France
SAP	SAP S/4 HANA	https://www.docuware.com/main.asp?sig=dlx&lan=en&loc=en&dwbname=english&dwbname=Certificate+SAP+INTEGRATION+CERTIFICATION					SAP, Walldorf, Germany
SÄHKE2	In Finland, DocuWare fulfils the requirements set by the National Archives' Certification of electronic information systems to SÄHKE2 criteria	https://www.docuware.com/main.asp?sig=dlx&lan=en&loc=en&dwbname=english&dwbname=Certificate+SÄHKE2+CERTIFICATION	7.4	✓			Kiwa, Helsinki, Finland

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SOC 2, Type 2	System and Organization Controls: Security and availability (2022)	Please contact your sales representative		✓			CohnReznick, USA
Data privacy standards that DocuWare helps you meet							
APPI	The Act on Protection of Personal Information applies to all companies in Japan that process personal information. It has an international scope of application similar to the EU GDPR. There is currently no certification for it. DocuWare enables your company to secure data and documents to ensure APPI compliance.	https://www.cas.go.jp/ip/seisaku/hourei/data/APPI.pdf					
CCPA	The California Consumer Privacy Act governs how companies around the world must handle the personal information of California residents. Any violation of the rules may result in high penalties. Currently, there is no CCPA certification. With DocuWare, you can store and process data and documents to ensure CCPA compliance.	https://leginfo.ca.gov/faces/codes_displayText.xhtml?division=3.&part=4.&lawCode=CIV&title=1.81.5					
GDPR	The European General Data Protection Regulation addresses the protection of personal data in the EU and the EEA. It affects EU-based companies and foreign companies operating in the EU. Currently there is no GDPR certification. DocuWare enables you to store and process data and documents to ensure GDPR compliance.	https://eur-lex.europa.eu/eli/reg/2016/679/oj					

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HIPAA	Health Insurance Portability and Accountability Act, United States of America. This US healthcare law establishes requirements for the use, disclosure, and safeguarding of individually identifiable health information.	https://www.hhs.gov/hipaa/index.html					
POPIA	The Protection of Personal Information Act requires companies in South Africa to protect personal information collected from unauthorized access, unlawful use or loss and to obtain the consent of the individual. There is no POPIA certification. DocuWare enables you in complying with these requirements.	https://popia.co.za/					

For certifications of the Microsoft Azure platform (SOC, CSA, SOX, ISO/IEC 27017, NIST, and many more), see <https://docs.microsoft.com/en-us/azure/compliance/>

DocuWare Awards

Award	Scope	Link
business.com	The Best Document Management Software of 2023: Best DMS for Workflow Automation	https://www.business.com/reviews/docuware/
DataMaster Lab	Voted Best ECM Solution for SMBs by independent testing laboratory DataMaster Lab in France (2023-2023)	https://start.docuware.com/fr/blog/docuware-elue-meilleure-solution-ged-2023/2024-par-datamaster-lab
DM Awards	DocuWare was voted Accounts Payable/Invoicing Product of the Year 2023 at Document Management Awards, UK	https://dmawards.com/
G2 Crowd	Leader on the G2 Crowd Grid for Enterprise Content Management 2019-2023	https://www.g2.com/products/docuware/reviews
Gartner Peer Insights	4.3 of 5 stars in Content Services Platforms (2023)	https://www.gartner.com/reviews/market/content-services-platforms/vendor/ricoh-docuware/product/docuware
Microsoft Partner	Gold Application Development Gold Application Integration Gold Cloud Platforms Gold DevOps Silver Data Analytics	Please contact your sales representative
Nucleus Research	Recognized on the Content Services and Collaboration (CSC) Technology Value Matrix from Nucleus Research, July 2023 - report X137	Please contact your sales representative
Premio Nacional Spain	Voted best DMS solution of the year 2023 at the “21st Century National Technology Awards” in Spain.	https://www.elsuplemento.es/premiado/docuware-premio-nacional-de-tecnologia-2023-en-la-categoria-soluciones-dms
SaaS Leader Award	DocuWare Cloud earned the SaaS Leader 2023 Award in the category "Documents and Processes" by Cloud Ecosystem.	https://www.cloudecosystem.org/saas-leader-award-2023-winner/
The Cannata Report	Frank Award for Best ECM/Document Management Provider, 2022	https://www.thecannatareport.com/awards-charity/frank-award-winners-announced-at-37th-annual-awards-charities-gala-benefitting-endowed-scholarship-at-hackensack-meridian-school-of-medicine/